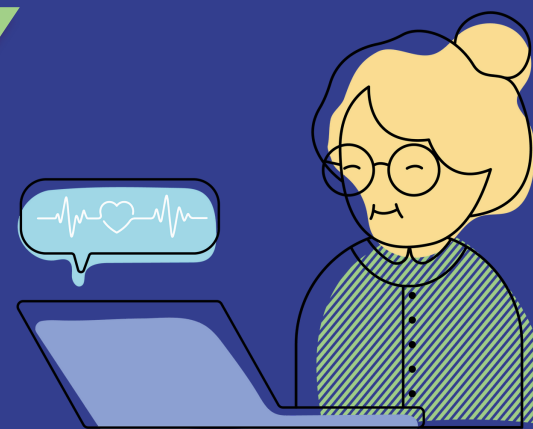


# TECHNOLOGY THAT CARES



## Lessons from homecare innovation across 5 EU countries

87 homecare professionals across Sweden, Denmark, the Netherlands, Belgium, and France shared their honest experiences using innovative technologies to improve care for older adults.

Here's what they told us.



# Technology does *not replace* personal care. **It enhances it.**

**60%**

of respondents say they *do not* provide less personal care when using digital tools.

**57%**

of respondents say they can provide more care per day thanks to efficiency gains.

**50%**

of respondents say tech helps them plan their working day.

**72%**

of respondents feel their professional responsibility is unchanged.



# Key technologies making a difference in homecare



## Digital visits

Remote care via tablets or cameras: saves time while maintaining personal engagement.



## Digital lock systems

Smartphone access replaces physical keys; improves safety and emergency response, reduces administrative work.



## Medicine dispensers

Automates medication schedules; supports independence and reduces unnecessary visits.



## Personal alarm systems

Alerts for falls or emergencies enhance safety and peace of mind both inside and outside the home.



# Lessons from the ACE partner countries



Implementation requires strong municipal leadership, dedicated teams/ambassadors, clear roles, long-term planning and attention to data/security issues.



Emphasis on change management: initial investment, staff training/involvement, workflow adaptation, reliability and transparent communication all matter.



Positive staff/client outlook, but tailored training/support for older users, administrative burden, technical coordination and care-organisational alignment are key.



High costs and rigid funding models limit uptake; success depends on coordinated processes, key-user involvement and refresher training.



Mixed adoption – technologies accepted when reliable and user-centred; user involvement and affordability remain critical.

For a full breakdown of lessons per country, [read our report.](#)



# Innovative technologies = better efficiency, independence, and quality of care.

The ACE project's findings reveal that technology complements, not replaces, human connection.

When implemented with trust and training, it improves both workflow and well-being.



SCAN the QR code to  
download the full report or visit  
[www.interregnorthsea.eu/ace](http://www.interregnorthsea.eu/ace)

